**Q&A: Workflow Toolkit – 1:00 Wednesday:**

*Speaker: Tim Bowersox, SUNY Geneseo*

*Notetaker: Jesslynn Shafer, Binghamton*

***\*Reasons why you wouldn’t use Direct Request?***

-If you have a combined catalog with other libraries, how do you handle that as far as Direct Request is concerned? – You can add the symbol of the other library(ies) that you’d rather go to.

-Some don’t use because of textbooks – they don’t want these requests to go through.

***\*Reasons why you wouldn’t use Odyssey Helper?***

-Some don’t have the volume; it’s really tailored toward larger workloads.

***\*Can you import PDFs in ILLiad 8 (as opposed to TIFF files)?***

-No

***\*What do we like about the toolkit?***

-Lots of help with custom holdings.

-Routing rules and screenshots are very helpful.

***\*What don’t we like about it?***

-It’s difficult to find things sometimes – searching, having to try different terms. T

-This is the nature of a wiki, but Tim will pursue options.

***\*What do we want to see added?***

-More examples of how others are doing things, large and small libraries.

\****What is the best way to communicate amongst each other?***

-Listserv – everyone reads. Tim will send two weekly emails from now on (during regular semester) – one about tip of the week and one about weekly discussion topic.